
 The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. **NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary.** For more information about your coverage, or to get a copy of the complete terms of coverage, <https://konecranesbenefits.com> or call 1-866-989-3020. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at <https://konecranesbenefits.com> or call 1-866-989-3020 to request a copy.

Important Questions	Answers		Why This Matters:
<b>What is the overall deductible?</b>		<b>Network</b>	<b>Non-Network</b>
	<b>Per participant:</b>	\$3,000	
	<b>Per family:</b>	\$6,000	
<b>Are there services covered before you meet your deductible?</b>	<b>Yes.</b> <u>Preventive care</u> and <u>prescription drugs</u> .		This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
<b>Are there other deductibles for specific services?</b>	<b>No.</b>		You don't have to meet <u>deductibles</u> for specific services.
<b>What is the out-of-pocket limit for this plan?</b>		<b>Network</b>	<b>Non-Network</b>
	<b>Per participant:</b>	\$4,000	
	<b>Per family:</b>	\$8,000	
<b>What is not included in the out-of-pocket limit?</b>	<u>Premiums</u> , <u>balance-billed</u> charges, health care this <u>Plan</u> doesn't cover, specialty drug <u>co-payment</u> assistance programs, manufacturer coupons, charges in excess of benefit maximums, charges in excess of maximum allowed amounts, <u>pre-certification</u> penalties, and non-medically necessary services.		Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .

Important Questions	Answers	Why This Matters:
Will you pay less if you use a <u>network provider</u> ?	Yes. See <a href="https://konecranesbenefits.com">https://konecranesbenefits.com</a> or call 1-866-989-3020 for a list of <u>network providers</u> .	This plan provides benefits through PHCS, a physician network of contracted providers (network providers). If you use an out-of-network provider, you might receive a bill from a provider for the difference between the providers' charge and what your plan pays (balance billing). If you receive a balance-bill for an amount in excess of the reasonable and allowable amount payable, please immediately email <a href="mailto:pac@hstechnology.com">pac@hstechnology.com</a> or call the Patient Advocacy Center toll free at (888) 837-2237. Check with your provider before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No, except for a cardiac rehabilitation program.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

 All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	
If you visit a health care <u>provider's</u> office or clinic	Primary care visit to treat an injury or illness	\$25 co-payment/visit, deductible waived		Includes home visits.  The <u>co-payment</u> applies to the office visit, allergy injections, and serum only. All other services rendered during the physician's office visit are paid at the applicable benefit level.  <b>Calendar Year Maximum:</b> one (1) visit per adult plan participant This maximum does not include the well woman visit.  You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services you need are preventive. Then check what your <u>plan</u> will pay for.
	<u>Specialist</u> visit	\$35 co-payment/visit, deductible waived		
	<u>Preventive care/screening/immunization</u>	No Charge		
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	20% co-insurance after deductible		_____none_____
	Imaging (CT/PET scans, MRIs)	20% co-insurance after deductible		<b><u>Pre-certification</u> is required</b> for MRI, MRA, and PET scans.

\* For more information about limitations and exceptions, see the plan or policy document at <https://konecranesbenefits.com>.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	
<p><b>If you need drugs to treat your illness or condition</b> More information about <b><u>prescription drug coverage</u></b> is available at <a href="https://konecranesbenefits.com">https://konecranesbenefits.com</a> or call 1-866-989-3020</p>	Generic drugs	<p><b>Thirty (30) Day Supply</b> \$11 co-payment</p> <p><b>Ninety (90) Day Supply</b> \$21 co-payment</p>		<p><b>Retail:</b> thirty (30) day supply</p> <p><b>Retail for CVS pharmacies:</b> up to a ninety (90) day supply</p> <p><b>Mail Order:</b> ninety (90) day supply</p> <p>Charges payable through the Plan's Pharmacy Benefit Manager (PBM) program. Certain maintenance medications are available at a ninety (90) day supply at select pharmacies.</p> <p><u>Co-payments</u> may not apply to <u>preventive care</u> drugs as outlined in the Affordable Care Act (PPACA).</p> <p><b>Refills are limited up to the number of times specified by the physician and up to one (1) year from the date of order by the physician.</b></p> <p><b>Certain <u>prescriptions</u> require <u>pre-certification</u> before the drug can be dispensed or before obtaining a second fill.</b></p> <p><u>Specialty prescriptions</u> must be obtained from a specialty pharmacy.</p> <p><u>Co-payment</u> assistance is available for certain <u>specialty drugs</u> obtained through the specialty pharmacy.</p> <p><b><u>Specialty drug</u> coverage is limited to a thirty (30) day supply.</b></p>
	Preferred brand drugs	<p><b>Thirty (30) Day Supply</b> \$31 co-payment</p> <p><b>Ninety (90) Day Supply</b> \$55 co-payment</p>		
	Non-preferred brand drugs	<p><b>Thirty (30) Day Supply</b> \$55 co-payment</p> <p><b>Ninety (90) Day Supply</b> \$105 co-payment</p>		
	<u>Specialty drugs</u>	See as listed above for Tier 1, Tier 2, and Tier 3 prescription drugs		
<p><b>If you have outpatient surgery</b></p>	Facility fee (e.g., ambulatory surgery center)	20% co-insurance after deductible		<p><b><u>Pre-certification</u> may be required.</b></p>
	Physician/surgeon fees	20% co-insurance after deductible		

\* For more information about limitations and exceptions, see the plan or policy document at <https://konecranesbenefits.com>.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	
If you need immediate medical attention	<u>Emergency room care</u>	<b>True Emergency Facility</b> \$400 co-payment, deductible waived  <b>True Emergency Provider</b> 20% co-insurance after network deductible  <b>Non- Emergent</b> Not Covered		<u>Co-payment</u> waived if admitted as inpatient. <b>Limited to true emergency services only.</b>
	<u>Emergency medical transportation</u>		20% co-insurance after network deductible	Chartered flights are not covered.
	<u>Urgent care</u>		\$40 co-payment, deductible waived-	The <u>co-payment</u> applies to the <u>urgent care</u> visit only. All other services rendered during the visit are paid at the applicable benefit level.
If you have a hospital stay	Facility fee (e.g., hospital room)		20% co-insurance after deductible	<b>Limited to the semi-private room rate, when available.</b>
	Physician/surgeon fees		20% co-insurance after deductible	<b><u>Pre-certification</u> is required</b> for inpatient admissions.

\* For more information about limitations and exceptions, see the plan or policy document at <https://konecranesbenefits.com>.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	
If you need mental health, behavioral health, or substance abuse services	Outpatient services	<b>Office Visits</b> \$25 co-payment/visit, deductible waived  <b>Other</b> 20% co-insurance after deductible		Includes intensive psychiatric day treatment.  <b>Pre-certification is required</b> for intensive outpatient services.
	Inpatient services	20% co-insurance after deductible		Includes partial <u>hospitalization</u> and residential treatment.  <b>Pre-certification is required.</b>
If you are pregnant	Office visits	<b>Primary Care Physician</b> \$25 co-payment/visit, deductible waived  <b>Specialist</b> \$35 co-payment/visit, deductible waived		Dependent child pregnancy is covered.  <u>Co-payments</u> apply when maternity charges are not globally billed.  <u>Cost sharing</u> does not apply to certain <u>preventive services</u> .
	Childbirth/delivery professional services	20% co-insurance after deductible		Depending on the type of services, <u>deductible</u> , <u>co-payment</u> or <u>co-insurance</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).
	Childbirth/delivery facility services	20% co-insurance after deductible		<b>Pre-certification is required</b> for inpatient stays over forty-eight (48) hours for vaginal delivery or ninety-six (96) hours for caesarean delivery.
If you need help recovering or have other special needs	<u>Home health care</u>	20% co-insurance after deductible		<b>Pre-certification is required.</b>

\* For more information about limitations and exceptions, see the plan or policy document at <https://konecranesbenefits.com>.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	
If you need help recovering or have other special needs	<u>Rehabilitation services</u>	\$35 co-payment/visit, deductible waived		<p>Therapy in the home applies towards the <u>home health care</u> benefit.</p> <p>Treatment rendered for stuttering, behavioral or learning disorders when improvement would normally be expected to occur without intervention are excluded.</p> <p><b><u>Pre-certification</u> is required for</b> outpatient physical therapy, occupational therapy, and speech therapy in excess of eighteen (18) visits each therapy per calendar year.</p> <p><b><u>Pre-certification</u> is required</b> for inpatient admissions.</p>
	<u>Habilitation services</u>			
	<u>Skilled nursing care</u>	20% co-insurance after deductible		
If you need help recovering or have other special needs	<u>Durable medical equipment</u>	20% co-insurance after deductible		<p><b>Benefit Maximum:</b> \$100 for delivery and set-up charges.</p> <p><b><u>Pre-certification</u> is required</b> for DME purchases over \$1,500 and all rentals.</p>
	<u>Hospice services</u>	20% co-insurance after deductible		<b><u>Pre-certification</u> is required.</b>
If your child needs dental or eye care	Children's eye exam	<p><b>Routine</b> Not Covered</p> <p><b>Diagnostic</b> \$35 co-payment/visit, deductible waived</p>		Includes refractions.

\* For more information about limitations and exceptions, see the plan or policy document at <https://konecranesbenefits.com>.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	
If your child needs dental or eye care	Children's glasses	Not Covered		_____none_____
	Children's dental check-up	Not Covered		_____none_____

**Excluded Services & Other Covered Services:**

**Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)**

- |  |  |   |
|--|--|---|
| <ul style="list-style-type: none"> <li>• Abortion (except in cases of rape, incest, or when the life of the mother is endangered)</li> <li>• Acupuncture</li> <li>• Bariatric Surgery</li> <li>• Cosmetic Surgery</li> </ul> | <ul style="list-style-type: none"> <li>• Dental Care (adult)</li> <li>• Infertility Treatment</li> <li>• Long-Term Care</li> <li>• Non-Emergency care when traveling outside the U.S.</li> </ul> | <ul style="list-style-type: none"> <li>• Private Duty Nursing</li> <li>• Routine Eye Care (adult)</li> <li>• Routine Foot Care (except as medically necessary)</li> <li>• Weight Loss Programs</li> </ul> |
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**Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)**

- |  |   |
|--|---|
| <ul style="list-style-type: none"> <li>• Chiropractic Care<br/><b>Calendar Year Maximum:</b> twelve (12) visits</li> </ul> | <ul style="list-style-type: none"> <li>• Hearing Aids<br/><b>Limited to one (1) device per ear, every three (3) calendar years</b></li> </ul> |
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\* For more information about limitations and exceptions, see the plan or policy document at <https://konecranesbenefits.com>.

**Your Rights to Continue Coverage:** There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor’s Employee Benefits Security Administration at 1-866-444-EBSA (3272) or [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform). You may also contact Plan’s COBRA Administrator at AmeriBen, P.O. Box 7565, Boise, ID 83707, 1-888-235-4722. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit [www.HealthCare.gov](http://www.HealthCare.gov) or call 1-800-318-2596.

**Your Grievance and Appeals Rights:** There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: Department of Labor’s Employee Benefits Security Administration at 1-866-444-EBSA (3272) or [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform).

**Does this plan provide Minimum Essential Coverage? Yes**

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

**Does this plan meet the Minimum Value Standards? Yes**

If your plan doesn’t meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

**Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-866-989-3020.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-866-989-3020.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-866-989-3020.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' 1-866-989-3020.

*To see examples of how this plan might cover costs for a sample medical situation, see the next section.*

**PRA Disclosure Statement:** According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is **0938-1146**. The time required to complete this information collection is estimated to average **0.08** hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

\* For more information about limitations and exceptions, see the plan or policy document at <https://konecranesbenefits.com>.



About these Coverage Examples:



**This is not a cost estimator.** Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

**Peg is Having a Baby**

(9 months of in-network pre-natal care and a hospital delivery)

- The plan's overall deductible \$3,000
- Specialist co-payment \$35
- Hospital (facility) co-payment 20%
- Other cost sharing 20%

**This EXAMPLE event includes services like:**

Specialist office visits (*prenatal care*)  
 Childbirth/Delivery Professional Services  
 Childbirth/Delivery Facility Services  
 Diagnostic tests (*ultrasounds and blood work*)  
 Specialist visit (*anesthesia*)

<b>Total Example Cost</b>	<b>\$12,700</b>
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**In this example, Peg would pay:**

<i>Cost Sharing</i>	
Deductibles	\$3,000
Copayments	\$0
Coinsurance	\$1,000
<i>What isn't covered</i>	
Limits or exclusions	\$20
<b>The total Peg would pay is</b>	<b>\$4,020</b>

**Managing Joe's type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

- The plan's overall deductible \$3,000
- Specialist co-payment \$35
- Hospital (facility) co-payment 20%
- Other cost sharing 20%

**This EXAMPLE event includes services like:**

Primary care physician office visits (*including disease education*)  
 Diagnostic tests (*blood work*)  
 Prescription drugs  
 Durable medical equipment (*glucose meter*)

<b>Total Example Cost</b>	<b>\$5,600</b>
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**In this example, Joe would pay:**

<i>Cost Sharing</i>	
Deductibles	\$200
Copayments	\$600
Coinsurance	\$0
<i>What isn't covered</i>	
Limits or exclusions	\$0
<b>The total Joe would pay is</b>	<b>\$800</b>

**Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

- The plan's overall deductible \$3,000
- Specialist co-payment \$35
- Hospital (facility) co-payment 20%
- Other cost sharing 20%

**This EXAMPLE event includes services like:**

Emergency room care (*including medical supplies*)  
 Diagnostic test (*x-ray*)  
 Durable medical equipment (*crutches*)  
 Rehabilitation services (*physical therapy*)

<b>Total Example Cost</b>	<b>\$2,800</b>
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**In this example, Mia would pay:**

<i>Cost Sharing</i>	
Deductibles	\$1,900
Copayments	\$600
Coinsurance	\$0
<i>What isn't covered</i>	
Limits or exclusions	\$0
<b>The total Mia would pay is</b>	<b>\$2,500</b>

The plan would be responsible for the other costs of these EXAMPLE covered services.

## We're here for you – in many languages

The law requires us to include a message in all of these different languages. Curious what they say? Here's the English version: "You have the right to get help in your language for free. Just call the Member Services number on your ID card." Visually impaired? You can also ask for other formats of this document.

### Spanish

Usted tiene derecho a obtener asistencia en su idioma sin cargo. Llame al número de Servicios para Miembros que figura en su tarjeta de identificación ¿Tiene alguna deficiencia visual? También puede solicitar este documento en otros formatos.

### Chinese

您有權免費獲得使用您的語言提供的協助。只需撥打印於您的 ID 卡上的會員服務部電話號碼即可。視力障礙？您也可以索取本文件的其他格式。

### Vietnamese

Quý vị có quyền nhận trợ giúp bằng ngôn ngữ của mình, miễn phí. Quý vị chỉ cần gọi đến số điện thoại của Ban Dịch vụ Thành viên trên thẻ ID của quý vị. Quý vị bị khiếm thị? Quý vị cũng có thể yêu cầu các định dạng khác của tài liệu này.

### Korean

귀하는 귀하의 언어로 된 도움을 무료로 받을 권리가 있습니다. 귀하의 ID 카드에 있는 가입자 서비스 번호로 전화하십시오. 시각 장애인이신가요? 다른 형식으로 된 이 문서를 요청하실 수 있습니다.

### Tagalog

May karapatan kang makakuha ng tulong na nasa iyong wika nang libre. Tawagan lang ang numero ng Member Services na nasa iyong ID card. May kapansanan sa paningin? Maaari ka ring humingi ng iba pang mga format ng dokumentong ito.

### Russian

У вас есть право на бесплатное получение помощи на вашем родном языке. Просто позвоните в отдел обслуживания участников по номеру, указанному на вашей идентификационной карте. У вас проблемы со зрением? Вы также можете запросить этот документ в других форматах.

### French Creole

Ou gen dwa jwenn èd nan lang ou gratis. Jis rele nimewo Sèvis Manm ki sou Kat ID ou a gratis Gen pwoblèm vizyèl? Ou ka mande tou pou lòt fòm nan dokiman sa a.

### Arabic

لك الحق في الحصول على هذه المعلومات والحصول على المساعدة بلغتك مجانًا. فقط اتصل برقم خدمات الأعضاء الموجود على بطاقة هويتك. هل تعاني من ضعف البصر؟ يمكنك أيضًا طلب تنسيقات أخرى لهذه الوثيقة.

### French

Vous avez le droit d'obtenir de l'aide dans votre langue gratuitement. Appelez simplement le numéro du Services membres figurant sur votre carte d'identité. Vous êtes une personne malvoyante ? Vous pouvez également demander à accéder à ce document dans d'autres formats.

### Persian

شما حق دارید به زبان خود به صورت رایگان کمک بگیرید. فقط با شماره خدمات اعضا مندرج در کارت عضویت خود تماس بگیرید. آیا دچار اختلال بینایی هستید؟ همچنین می‌توانید فرمت‌های دیگر این سند را درخواست کنید.

### Armenian

Դուք իրավունք ունեք անվճար օգնություն ստանալու ձեր լեզվով: Պարզապես զանգահարեք ձեր ID քարտի վրա գտնվող Անդամների սպասարկման համարին: Տեսողության խանգարում ունեցող եք: Կարող եք նաև խնդրել այս փաստաթղթի այլ ձևաչափեր:

### Japanese

あなたにはあなたの言語で無料で支援を受ける権利があります。IDカードに記載されている会員サービス番号にお電話ください。視覚障害をお持ちですか？他の形式でこの文書を要求することもできます。

### Italian

Hai il diritto di ricevere assistenza gratuita nella tua lingua. Basta chiamare il numero del Servizio Membri presente sulla tua tessera identificativa. Hai problemi di vista? È possibile richiedere anche altri formati di questo documento.

### German

Sie haben das Recht, kostenlose Hilfe in Ihrer Sprache zu erhalten. Rufen Sie einfach die Nummer des Mitgliederservices auf Ihrer

ID-Karte an. Sehbehindert?  
Sie können dieses Dokument auch in anderen  
Formaten anfordern.

### **Polish**

Masz prawo do bezpłatnej pomocy w swoim języku. Wystarczy zadzwonić pod numer Biura Obsługi Klienta podany na karcie identyfikacyjnej. Masz wadę wzroku? Możesz również poprosić o inne formaty tego dokumentu.

### **Pennsylvania Dutch**

Du hoscht's Recht fer Hilf griege in dei Schprooch fer nix. Duh yuscht die Member Services Number uffrufe uff dei ID Card. Hoscht Druwwel fer sehne? Du kannscht des do Schreiwes in en differnter Weg griege so as du's besser sehne kannscht.

### **It's important we treat you fairly**

We follow federal civil rights laws in our health programs and activities. Members can get reasonable modifications-as well as free auxiliary aids and services if you have a disability. We don't discriminate, on the basis of race, color, national origin, sex, age or disability. For people whose primary language isn't English (or have limited proficiency), we offer free language assistance services like interpreters and other written languages. Interested in these services? Call the Member Services number on your ID card for help (TTY/TDD: 711) or visit our website. If you think we failed in any areas or to learn more about grievance procedures, you can mail a complaint to: Compliance Coordinator, P.O. Box 7186 Boise, ID 83707, or directly to the U.S. Department of Health and Human Services, Office for Civil Rights at 200 Independence Avenue, SW; Room 509F, HHH Building; Washington, D.C. 20201. You can also call 1-800- 368-1019 (TDD: 1-800-537-7697) or visit <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>