The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, https://konecranesbenefits.com or call 1-866-989-3020. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at https://konecranesbenefits.com or call 1-866-989-3020 to request a copy.

| Important Questions | Answers | | | Why This Matters: | | |
|--|--|-------------|---|---|--|--|
| | | Network | Non-Network | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> | | |
| What is the overall deductible? | Per participant: | \$4,000 | \$6,000 | amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total | | |
| | Per family: | \$8,000 | \$12,000 | amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . | | |
| Are there services covered before you meet your deductible? | Yes. Preventive car | <u>°e</u> . | | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, t <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you me your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ . | | |
| Are there other deductibles for specific services? | No. | | | You don't have to meet <u>deductibles</u> for specific services. | | |
| | | Network | Non-Network | | | |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | Per participant: | \$8,000 | \$12,000 | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-</u> | | |
| | Per family: | \$16,000 | \$24,000 | pocket limits until the overall family out-of-pocket limit has been met. | | |
| What is not included in the <u>out-of-pocket limit</u> ? | Premiums, balance-billed charges, health care this Plan doesn't cover, specialty drug co-payment assistance programs, manufacturer coupons, charges in excess of benefit maximums, charges in excess of maximum allowed amounts, precertification penalties, and non-medically necessary services. | | co-payment er coupons, mums, charges in unts, pre- | Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> . | | |

| Important Questions | Answers | Why This Matters: |
|--|---|--|
| Will you pay less if you use a <u>network provider</u> ? | Yes. See https://konecranesbenefits.com or call 1-866-989-3020 for a list of network providers. | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan</u> 's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider</u> 's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No , except for a cardiac rehabilitation program. | You can see the specialist you choose without a referral. |



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

| | Common | | What Yo | u Will Pay | Limitations, Exceptions, | |
|--------------------|---|--|---|---|---|--|
| | Medical Event | Services You May Need | Network Provider (You will pay the least) | Non-Network Provider (You will pay the most) | & Other Important Information | |
| | | Primary care visit to treat an injury or illness | 20% co-insurance after deductible | 40% co-insurance after deductible | Includes home visits. | |
| | If you visit a health | Specialist visit | 20% co-insurance after deductible | 40% co-insurance after deductible | includes nome visits. | |
| | care <u>provider's</u> office or clinic | Preventive care/screening/ immunization | No Charge | 40% co-insurance after deductible | Calendar Year Maximum: one (1) visit per adult plan participant This maximum does not include the well woman visit. You may have to pay for services that aren't preventive. Ask your provider if the services you need are preventive. Then check what your plan will pay for. | |
| | Marca barra a tant | <u>Diagnostic test</u> (x-ray, blood work) | 20% co-insurance after deductible | 40% co-insurance after deductible | none | |
| If you have a test | Imaging (CT/PET scans, MRIs) | 20% co-insurance after deductible | 40% co-insurance after deductible | Pre-certification is required for MRI, MRA, and PET scans. | | |

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>https://konecranesbenefits.com</u>.

| Common | Services You May Need | What You | u Will Pay Non-Network Provider | Limitations, Exceptions, |
|--|--|---|------------------------------------|---|
| Medical Event | Services Tou May Need | (You will pay the least) | (You will pay the most) | & Other Important Information |
| | Generic drugs | drugs 20% co-insurance after deductible | | Retail: thirty (30) day supply Retail for CVS pharmacies: up to a ninety (90) day supply Mail Order: ninety (90) day supply |
| If you need drugs to treat | Preferred brand drugs | / | insurance eductible | Charges payable through the Plan's Pharmacy Benefit Manager (PBM) program. Certain maintenance medications are available at a ninety (90) day supply at select pharmacies. Prescription drugs are subject to deductible. |
| your illness or condition More information about prescription drug | | | | Co-payments may not apply to preventive care drugs as outlined in the Affordable Care Act (PPACA). |
| coverage is available at https://konecranesbenefits.com or call 1-866-989-3020 | Non-preferred brand drugs | | insurance eductible | Refills are limited up to the number of times specified by the physician and up to one (1) year from the date of order by the physician. |
| | | | | Certain <u>prescriptions</u> require pre-certification before the drug can be dispensed or before obtaining a second fill. |
| | | | | Specialty prescriptions must be obtained through VIVIO. |
| | Specialty drugs | 0% co-insurance | e after deductible | Specialty drug coverage is limited to a thirty (30) day supply. |
| If you have | Facility fee (e.g., ambulatory surgery center) | 20% co-insurance after deductible | 40% co-insurance after deductible | Dro-cortification may be required |
| outpatient surgery | Physician/surgeon fees | 20% co-insurance 40% co-insurance after deductible deductible | | Pre-certification may be required. |

^{*} For more information about limitations and exceptions, see the $\underline{\mathsf{plan}}$ or policy document at $\underline{\mathsf{https://konecranesbenefits.com}}$.

| Common | | What Yo | u Will Pay | Limitations, Exceptions, |
|--|---------------------------------------|---|--|---|
| Medical Event | Services You May Need | Network Provider (You will pay the least) | Non-Network Provider (You will pay the most) | & Other Important Information |
| | Emergency room care | True Emergency 20% co-insurance after network deductible Non-Emergent Not Covered | | Limited to true <u>emergency services</u> only. |
| If you need immediate medical attention | Emergency medical transportation | 20% co-insurance af | ter network deductible | Chartered flights are not covered. |
| | <u>Urgent care</u> | 20% co-insurance 40% co-insurance after after deductible deductible | | none |
| If you have a | Facility fee (e.g., hospital room) | 20% co-insurance after deductible | 40% co-insurance after deductible | Limited to the semi-private room rate, when available. |
| hospital stay | Physician/surgeon fees | 20% co-insurance after deductible | 40% co-insurance after deductible | Pre-certification is required for inpatient admissions. |
| If you need mental health, | Outpatient services | 20% co-insurance after deductible | 40% co-insurance after deductible | Includes intensive psychiatric day treatment. Pre-certification is required for intensive outpatient services. |
| behavioral health, or substance abuse services | Inpatient services | 20% co-insurance after deductible | 40% co-insurance after deductible | Includes partial hospitalization and residential treatment. Pre-certification is required. |

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>https://konecranesbenefits.com</u>.

| Common | | What You | ı Will Pay | Limitations, Exceptions, |
|---|---|---|--|--|
| Medical Event | Services You May Need | Network Provider (You will pay the least) | Non-Network Provider (You will pay the most) | & Other Important Information |
| | Office visits | 20% co-insurance after deductible | 40% co-insurance after deductible | Dependent child pregnancy is covered. Cost sharing does not apply to certain preventive services. |
| If you are pregnant | Childbirth/delivery professional services | 20% co-insurance after deductible | 40% co-insurance after deductible | Depending on the type of services, <u>deductible</u> , <u>copayment</u> , or <u>co-insurance</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound). |
| | Childbirth/delivery facility services | 20% co-insurance after deductible | 40% co-insurance after deductible | Pre-certification is required for inpatient stays over forty-eight (48) hours for vaginal delivery or ninety-six (96) hours for caesarean delivery. |
| | Home health care | 20% co-insurance after deductible | 40% co-insurance after deductible | Pre-certification is required. |
| If you need help recovering or have other special needs | Rehabilitation services | 20% co-insurance | 40% co-insurance after | Therapy in the home applies towards the home health-care benefit. Treatment rendered for stuttering, behavioral or learning disorders when improvement would normally be expected to occur without |
| | Habilitation services | | deductible | intervention are excluded. Pre-certification is required for outpatient physical therapy, occupational therapy, and speech therapy in excess of eighteen (18) visits each therapy per calendar year. |
| | Skilled nursing care | 20% co-insurance after deductible | 40% co-insurance after deductible | Pre-certification is required for inpatient admissions. |

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>https://konecranesbenefits.com</u>.

| Common | | What You | ı Will Pay | Limitations, Exceptions, | |
|---|----------------------------|--|--|--|--|
| Medical Event | Services You May Need | Network Provider (You will pay the least) | Non-Network Provider (You will pay the most) | & Other Important Information | |
| If you need help recovering or have other special needs | Durable medical equipment | 20% co-insurance after deductible | 40% co-insurance after deductible | Benefit Maximum: \$100 for delivery and set-up charges. Pre-certification is required for DME purchases over \$1,500 and all rentals. | |
| | Hospice services | Hospice services 20% co-insurance 40% co-insurance after deductible deductible | | Pre-certification is required. | |
| If your child needs | Children's eye exam | Routine Not Covered Diagnostic 20% co-insurance after deductible | 40% co-insurance after deductible | Includes refractions. | |
| dental or eye care | Children's glasses | Not Covered | Not Covered | none | |
| | Children's dental check-up | Not Covered | Not Covered | none | |

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion (except in cases of rape, incest, or when the life of the mother is endangered)
- Acupuncture
- Bariatric Surgery
- Cosmetic Surgery

- Dental Care (adult)
- Infertility Treatment
- Long-Term Care
- Non-Emergency care when traveling outside the U.S.

- Private Duty Nursing
- Routine Eye Care (adult)
- Routine Foot Care (except as medically necessary)
- Weight Loss Programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Chiropractic Care

Calendar Year Maximum: twelve (12) visits

Hearing Aids

Limited to one (1) device per ear, every three (3) calendar years

^{*} For more information about limitations and exceptions, see the plan or policy document at https://konecranesbenefits.com.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. You may also contact Plan's COBRA Administrator at AmeriBen, P.O. Box 7565, Boise, ID 83707, 1-888-235-4722. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-866-989-3020.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-866-989-3020.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-866-989-3020.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-866-989-3020.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

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^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at https://konecranesbenefits.com.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and excluded services under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$4,000 |
|---|---------|
| ■ Specialist cost sharing | 20% |
| ■ Hospital (facility) <u>co-payment</u> | 20% |
| Other cost sharing | 20% |

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost

| In this example, Peg would pay: | | |
|---------------------------------|---------|--|
| Cost Sharing | | |
| Deductibles | \$4,000 | |
| Copayments | \$0 | |
| Coinsurance | \$1,700 | |
| What isn't covered | | |
| Limits or exclusions | \$20 | |
| The total Peg would pay is | \$5,720 | |

\$12,700

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

| ■ The plan's overall deductible | \$4,000 |
|---|---------|
| ■ Specialist cost sharing | 20% |
| ■ Hospital (facility) <u>co-payment</u> | 20% |
| Other cost sharing | 20% |

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)
Diagnostic tests (blood work)
Prescription drugs
Durable medical equipment (glucose meter)

| Total Example Cost | \$5,600 |
|--------------------|---------|
| | |

| In this example, Joe would pay: | |
|---------------------------------|---------|
| Cost Sharing | |
| Deductibles | \$2,300 |
| Copayments | \$0 |
| Coinsurance | \$0 |
| What isn't covered | |
| Limits or exclusions | \$0 |
| The total Joe would pay is | \$2,300 |

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$4,000 |
|---|---------|
| ■ Specialist cost sharing | 20% |
| ■ Hospital (facility) <u>co-payment</u> | 20% |
| Other cost sharing | 20% |

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray)

Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost

| In this example, Mia would pay: | |
|---------------------------------|---------|
| Cost Sharing | |
| Deductibles | \$2,800 |
| Copayments | \$0 |
| Coinsurance | \$0 |
| What isn't covered | |
| Limits or exclusions | \$0 |
| The total Mia would pay is | \$2,800 |

\$2,800

We're here for you – in many languages

The law requires us to include a message in all of these different languages. Curious what they say? Here's the English version: "You have the right to get help in your language for free. Just call the Member Services number on your ID card." Visually impaired? You can also ask for other formats of this document.

Spanish

Usted tiene derecho a obtener asistencia en su idioma sin cargo. Llame al número de Servicios para Miembros que figura en su tarjeta de identificación ¿Tiene alguna deficiencia visual? También puede solicitar este documento en otros formatos.

Chinese

您有權免費獲得使用您的語言提供的協助。只需撥打印於您的 ID 卡上的會員服務部電話號碼即可。視力障礙?您也可以索取本文件的其他格式

Vietnamese

Quý vị có quyền nhận trợ giúp bằng ngôn ngữ của mình, miễn phí. Quý vị chỉ cần gọi đến số điện thoại của Ban Dịch vụ Thành viên trên thẻ ID của quý vị. Quý vị bị khiếm thị? Quý vị cũng có thể yêu cầu các định dạng khác của tài liệu này.

Korean

귀하는 귀하의 언어로 된 도움을 무료로 받을 권리가 있습니다. 귀하의 ID 카드에 있는 가입자 서비스 번호로 전화하십시오. 시각 장애인이신가요? 다른 형식으로

된 이 문서를 요청하실 수 있습니다.

Tagalog

May karapatan kang makakuha ng tulong na nasa iyong wika nang libre. Tawagan lang ang numero ng Member Services na nasa iyong ID card. May kapansanan sa paningin? Maaari ka ring humingi ng iba pang mga format ng dokumentong ito.

Russian

У вас есть право на бесплатное получение помощи на вашем родном языке. Просто позвоните в отдел обслуживания участников по номеру, указанному на вашей идентификационной карте. У вас проблемы

со зрением? Вы также можете запросить этот документ в других форматах.

French Creole

Ou gen dwa jwenn èd nan lang ou gratis. Jis rele nimewo Sèvis Manm ki sou Kat ID ou a gratis Gen pwoblèm vizyèl? Ou ka mande tou pou lòt fòma nan dokiman sa a.

Arabic

لك الحق في الحصول على هذه المعلومات والحصول على المساعدة بلغتك مجانًا. فقط اتصل برقم خدمات الأعضاء الموجود على بطاقة هويتك. هل تعاني من ضعف البصر؟ يمكنك أيضًا طلب تنسيقات أخرى لهذه الهثقة

French

Vous avez le droit d'obtenir de l'aide dans votre langue gratuitement. Appelez simplement le numéro du Services membres figurant sur votre carte d'identité. Vous êtes une personne malvoyante ? Vous pouvez également demander à accéder à ce document dans d'autres formats.

Persian

شما حق دارید به زبان خود به صورت رایگان کمک بگیرید. فقط با شماره خدمات اعضا مندرج در کارت عضویت خود تماس بگیرید. آیا دچار اختلال بینایی هستید؟ همچنین میتوانید فرمتهای دیگر این سند را درخواست کنید.

Armenian

Դուք իրավունք ունեք անվճար օգնություն ստանալու ձեր լեզվով։ Պարզապես զանգահարեք ձեր ID քարտի վրա գտնվող Անդամների սպասարկման համարին։ Տեսողության խանգարում ունեցո՞ղ եք։ Կարող եք նաև խնդրել այս փաստաթղթի այլ ձևաչափեր։

Japanese

あなたにはあなたの言語で無料で支援を受ける権利があります。IDカードに記載されている会員サービス番号にお電話ください」視覚障害をお持ちですか?他の形式でこの文書を要求することもできます。

Italian

Hai il diritto di ricevere assistenza gratuita nella tua lingua. Basta chiamare il numero del Servizio Membri presente sulla tua tessera identificativa. Hai problemi di vista? È possibile richiedere anche altri formati di questo documento.

German

Sie haben das Recht, kostenlose Hilfe in Ihrer Sprache zu erhalten. Rufen Sie einfach die Nummer des Mitgliederservices auf Ihrer ID-Karte an. Sehbehindert? Sie können dieses Dokument auch in anderen Formaten anfordern.

Polish

Masz prawo do bezpłatnej pomocy w swoim języku. Wystarczy zadzwonić pod numer Biura Obsługi Klienta podany na karcie identyfikacyjnej. Masz wadę wzroku? Możesz również poprosić o inne formaty tego dokumentu.

Pennsylvania Dutch

Du hoscht's Recht fer Hilf griege in dei Schprooch fer nix. Duh yuscht die Member Services Number uffrufe uff dei ID Card. Hoscht Druwwel fer sehne? Du kannscht des do Schreiwes in en differnter Weg griege so as du's besser sehne kannscht.

It's important we treat you fairly

We follow federal civil rights laws in our health programs and activities. Members can get reasonable modifications-as well as free auxiliary aids and services if you have a disability. We don't discriminate, on the basis of race, color, national origin, sex, age or disability. For people whose primary language isn't English (or have limited proficiency), we offer free language assistance services like interpreters and other written languages. Interested in these services? Call the Member Services number on your ID card for help (TTY/TDD: 711) or visit our website. If you think we failed in any areas or to learn more about grievance procedures, you can mail a complaint to: Compliance Coordinator,

P.O. Box 7186 Boise, ID 83707, or directly to the U.S. Department of Health and Human Services. Office for

Civil Rights at 200 Independence Avenue, SW; Room 509F, HHH Building; Washington, D.C. 20201. You can also call 1-800- 368-1019 (TDD: 1-800-537-7697) or visit https://ocrportal.hhs.gov/ocr/portal/lobby.jsf